

June 13, 2023

Mr. Eddie Wilson, CEO  
Corporate Head Office, Swords Business Park, Swords D  
Co. Dublin, Ireland  
wilsons@ryanair.com

Dear Mr. Wilson,

I write to you on behalf of the Simon Wiesenthal Center's global membership, many of whom are based in Europe and the Middle East and travel frequently to Israel.

In case you are not familiar with our institution, the Simon Wiesenthal Center is a leading international Jewish human rights organization as well as an accredited Non-Governmental Organization (NGO) at the United Nations, UNESCO, the OSCE, the Organization of American States, the Latin American Parliament, and the Council of Europe. We are named in honor of the famed Holocaust Survivor and Nazi hunter, Simon Wiesenthal.

Mr. Wilson, we have received numerous complaints over a recent incident on a flight from Italy to Tel Aviv, where a Ryanair flight attendant repeatedly announced, in both Italian and English that the plane would be landing in "Palestine", instead of its correct location, the State of Israel.

Passengers on the flight report that, following these inappropriate announcements, they had asked for a correction, which reportedly, was refused.

Before the SWC considers undertaking any action, we urge you to investigate this incident and to quickly issue an apology to the airline passengers insulted by a false narrative by an employee of Ryan Air.

Everyone is entitled to their opinions but not to alternative facts. FYI, I am including a link to an [overview of Tel Aviv, the first modern Jewish city](#).

Sincerely,



Rabbi Abraham Cooper  
Associate Dean  
Director, Global Social Action  
Simon Wiesenthal Center